SYSTEM, METHOD, AND COMPUTER PROGRAM PRODUCT FOR MANAGING INTEROPERABLE DATA PROCESSING SYSTEM SERVICES

ABSTRACT OF THE DISCLOSURE

5   A system, method, and computer program product that enables a complete view of all system components, including system management, application management, and other system metrics. Further disclosed is the functional architecture for an Interoperable Service Management Platform (ISMP)

10   that enables fulfillment, assurance, billing and business analytics of enterprise services, including but not limited to desktops, applications, and networks, in a utility-based model.